

Frequently Asked Questions About the Temporary Closure

- **What are the dates of the closure?**

The San Carlos Branch Library will be closed from Monday, March 9-Thursday, April 2. We will reopen on Friday, April 3

- **What type of renovations are being done?**

The renovations will ensure greater access to people with disabilities. Both of our public restrooms will be renovated; we will be getting a book drop at the west entrance (open 24/7), the front counter will be lowered on the west end, and the parking lot will be regraded to allow for safer access.

- **What if the renovations are not complete by April 2? Will there be handicap access to the building?**

The renovations could take three months to complete. The emergency exit at the back of the building (north-east side) will have temporary handicap access. The parking lot will be temporarily re-stripped to offer handicapped parking near this entrance.

- **What if my books are due? May I return them to San Carlos?**

No, the book drop at San Carlos will be closed. If you checked your books out at San Carlos, they will not be due until we return on April 3. If you checked out items from other branches that are due while we are closed, you may return them to any open branch or Central library.

- **I put an item on hold and I am expecting it soon. How can I pick up books that have been reserved for San Carlos?**

All "Reserve" books will be held for you at the Allied Gardens-Benjamin Branch at 5188 Zion Avenue (on Zion at Waring Rd.). Please see the map on a separate sheet. All Reserves will be held until we re-open on Friday, April 3. You will not be charged a re-stocking fee during the closure period.

Items can always be renewed online by logging into your account, or you can call the renewal line at: (619) 236-5858. Please be sure to have your library card number handy.